

Services List

We are committed to providing quality, personal healthcare in a friendly and caring environment. Our services include:

- General Practice
- Women's Health
- Men's Health
- Children's Health
- Skin Care
- Mental Health
- Cardiac Care
- Immunisations ^
- Travel Vaccinations and advice ^
- Asthma Management
- Health Risk Assessments
- Driving Medicals
- Work Medicals

^ Cost of vaccine may apply.

Other Services

- Podiatry
- Pathology collection
- Pharmacy
- Diabetes management
- Contraception
- Healthcare homes
- Chronic disease management

Results

You will be advised of your results by your doctor or the Practice Nurse either by mail, telephone or by follow up appointment. The doctor will make this arrangement with you at the time of consultation.

It is not possible for reception staff to give test results over the phone. This is a matter between you and your doctor.

Contact Us

Telephone: 9443 2507
Facsimile: 9444 6157
Email: reception@collabhealthcare.com.au

Online Appointments

Please go to our website:
www.collabhealthcare.com.au
and click on the yellow "Make and Appointment" button.

Address:

1A/21 Wanneroo Rd,
Joondanna WA 6060

Consulting Hours

Monday to Friday: 8am– 6pm
Saturday: 8.30– 12pm

Home Visits are available in specified circumstances

After Hours:

Please contact our after hours service:
WADMS 9321 9133



**Our
dedicated and
enthusiastic
team strives to
provide high
quality health
care to all
patients.**

**In an emergency please
call 000 for an ambulance**

About Us

Collaborative Healthcare is located on Wanneroo Road, just minutes from the CBD.

Ours is a private practice aiming to personalise care to you and your family in a friendly and professional manner. Our dedicated and enthusiastic team strives to provide high quality health care to all patients.

Doctors

Dr Scott Blackwell (MBBS)

Dr Graham Luke (MBBS)

Dr Simon Miles (MBBS)

Dr Johanna Costigan (MBBS)

Shannon Tassell (Nurse Practitioner)

Marina Mickleson (Nurse Practitioner)

Kate Ternahan (Nurse Practitioner)

Nurse

Micha & Julia (Registered Nurses)

Priscilla (Enrolled Nurse)

Medical Receptionists

Catherine (Practice Manager)

Wendy , Monica & Pam (Receptionists)



Fees and Consultations

Standard Consultation (\$77)

This is a consultation of up to 15 minutes with a doctor.

Extended Consultation (\$110)

This consultation is more complex, usually involving more than one medical issue and could last up to 30 minutes with a doctor.

Comprehensive Consultation (\$145)

This consultation involves an exhaustive history, examination and multiple management tools. Care plans may take up to 45 minutes and appointments may be planned accordingly.

Special Procedures

Certain procedures, such as minor surgery, will incur other fees which will be discussed prior to the procedure. Please ask the receptionist for further information.

Results

Patients must make an appointment with the doctor for test results. Results will not be given via telephone. The practice nurse may only inform patients of normal results.

Policy

Fees Policy

Collaborative Healthcare is a mixed-billing practice during standard business hours. We bulk bill concession card holders and children under 16 years of age.

Unfortunately, no Medicare rebate is available for certain visits, including, Driving medicals, insurance claims, diving medicals or cosmetic procedures.

A fee may also apply for consumables, such as vaccinations or wound dressings. Please ask our receptionist for further information

Privacy Policy

Your medical records are confidential. All personal and medical information will only be released at your request.

Your electronic health record can be made available to other agencies, such as hospitals, at your request. Please ask our receptionist for further information.

Our practice abides by the ten National Privacy Principles for electronic health records, available at www.privacy.gov.au/health

Communication Policy

You may contact your doctor by phone during surgery hours and your call will be returned when the doctor is available. Please advise the reception staff if your call is an emergency as it may be triaged by the practice nurse. You may also contact us by email at:

reception@collabhealthcare.com.au.

We hope to provide a professional, quality and caring medical service for our patients. If you have any concerns, complaints or suggestions please let us know by calling our practice manager on (08) 9443 2507 or write to:

Catherine Fox
Collaborative Healthcare
1A/21 Wanneroo Road,
JOONDANNA WA 6060.

If we are unable to resolve your complaint, please contact the Western Australian complaints conciliation body:

Health and Disability Services Complaints Office Western Australia – 1800 813 583
www.hadsco.wa.gov.au/home/index.cfm